

7. Achievement of Strategy 2006

7.1 Reports and Contracts

Achievement of the objectives in Strategy 2006 is documented in the annual reports mentioned below, unless otherwise stated. The reports are normally approved/discussed by the Board and by the advisory committees.

<i>General Reports</i>	Work Programme Company Accounts Report on international cooperation Achievement of Strategy 2006 (mid-term report in 2003 and final report in 2007)
<i>Specific Reports</i>	Response burden on enterprises Quality report International benchmarking reports
<i>Internal Documents</i>	Achievement of the objectives are also reported in the following internal documents prepared annually as part of the internal contractual system: Departmental contracts Contracts at the level of division Fulfilment of departmental contracts The best results achieved by the divisions Reports by the divisions Internal benchmarking

7.2 Surveys

The developments at Statistics Denmark are documented in a number of surveys in which the general public, users and employees give their opinion. The main results from these surveys are included in the reports mentioned above.

<i>General Public and Users</i>	Public surveys Customer satisfaction surveys Telephone service surveys User satisfaction with the library Other user satisfaction surveys
<i>Staff</i>	Staff surveys Management audits

7.3 Measurements

The developments are also documented by undertaking measurements in a number of areas. They concern the following measurements which are included in the reports mentioned above:

<i>General Measurements</i>	Productivity Efficiency Economic key figures Key figures on personnel conditions
<i>Measurement of Services</i>	Publications Figures in Statbank Denmark Publication times Internal production time Statistics on time
<i>Measurement of Uses</i>	Use of Statbank Denmark Visitors on Statistics Denmark's homepages Media coverage Schemes for external researchers Library service Income by customer groups