



# D4 \* DEFINITION OF INDICATORS TO MEASURE THE EFFICIENCY OF FIELD WORK

### The Goal: To improve efficiency & effectiveness of the field operation

- 1. An interviewer will work on more than one survey
- 2. The multi survey work load enable more efficient enumeration area (EA) that will be closer to the interviewers' house



#### The expected outcome

- Due to responsibility for a limited EA, the interviewer will be more familiar with the field and the population, thus resulting in more accurate and efficient work
- Due to reducing travel time and road the interviewers' work will be more effective

### The parameters to measure effectiveness and efficiency:

#### **Short Term parameters:**

- Increase in the number of sampled unit per interviewer (yearly work load)
- Increase in the full questionnaire per day

#### Long term parameters:

- Reduction in travel costs
- Reduction in the number of interviewers working in each district

## Number of questionnaires per work day

Currently, a interviewer collects an average of 1.7 questionnaires per day.

Specifically, for each survey:

- Labor Force Survey 2.5 questionnaires per day
- Social Survey 1.5 questionnaires per day
- Longitudinal Survey 1.3 questionnaires per day
- Household Expenditures Survey an estimated 1 questionnaire per day

### Goals for increasing the number of questionnaires collected per day:

#### In the first stage:

An interviewer will collect an average of 3 questionnaires per day

#### In the second stage:

4 questionnaires average per day

#### **Travel costs payment**

Travel cost include 2 components:

- Payment for KM total intercity kilometers
- Payment for travel time:

#### **Calculation of travel costs for 2015**

- In 2015, interviewers' intercity travel totaled 1,091,808 Km.
- An interviewer is paid 1.4 NIS for each Km



# In 2015, the Survey Department paid about 1.5 million NIS for intercity kilometers!

- 50 Km travel are compensated as 45 minutes (estimation)
  - 1,091,808Km/50Km=21,900
  - 21,900\*45/60=16,500 hours

In 2015, the Survey Department paid an estimated 600,000 NIS for travel time!

#### Goals for reducing travel costs:

Total payments for 2015 for intercity travel were about 2.1 NIS million



The goal is to reduce by 20%, i.e., by about 400,000 NIS

#### **Number of interviewers**

In 2015, 218 field interviewers worked on the four core surveys.



The goal is to reduce the number of interviewers by 20%.

#### **Karmiel: Study Case**



#### **Simulation - Story**

3 interviewers worked on

3 different surveys

on the same night

in the same street

in the city of Karmiel.

Each interviewer collected one questionnaire.

#### SIMULATION OF PAYMENT

From	То	Distance (one way) in KM	Travel time in MIN
Tiberias	Karmiel	39	50
Rosh Pina		34	30
Haifa		43	45
TOTAL (Round Trip)		232	4.5 H

#### **Simulation - payment**

We paid:

Travel distance:  $232_{\text{KM}}$ \*  $1.4_{\text{NIS}}$  =  $325_{\text{NIS}}$ 

Travel time:  $4.5 \text{h}^* 40 \text{NIS} = 180 \text{NIS}$  for travel time

Total of 505<sub>NIS</sub>

If one interviewer is sent to Karmiel on the same night with a workload that combines the 3 SUrveys into One workload:

Max payment is NIS 180.

**Total Cost Reduction of NIS 325** 

### In 2015, for the four large surveys in Karmiel:

- 12 interviewers worked
- There were 174 intercity trips to Karmiel (one way)
- Cost of the intercity kilometers: 13,500 NIS
- Cost of travel time: 7,200 NIS

**Total payment 21,700 NIS** 

#### Using the new allocation into EAs:

- An interviewer's yearly workload will be 270–330 interviewees
- In Karmiel alone, there were 259 interviewees
- One interviewer lives in Karmiel
- If the interviewer who lives in Karmiel would be assigned to the 259 interviewees from the four core surveys, we would save about:

21,700 NIS just on surveying the city of Karmiel