TWINNING CONTRACT

## **Support to the Statistics**

## Kosovo



## **MISSION REPORT**

on

**3.2.1.4: Improving Quality of SBS** 

**Component no 3 Business Statistics** 

Mission carried out by Virginia Balea, Statistics Denmark

26 to 30 January 2015

IPA 2012

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## **List of Abbreviations**

- KAS Kosovo Agency for Statistics
- ToR Terms of Reference
- NACE rev.2 Nomenclature statistique des activités économiques dans la Communauté européenne, revision 2
- SBS Structural Business Survey
- STS Short term statistics
- SUTs Supply and Use Tables

## **Executive Summary**

The aim of the mission was to further analyse the data collected within Structural Business Statistics (SBS) questionnaire and to review this data in order to be used for Supply and Use Tables for coming versions of the National Accounts.

During the previous meeting a set of checks has been applied to main indicators. The main indicators (number of enterprises, turnover, employment) will be disseminated in the first quarter of 2015 for the reference year 2013 under both NACE classifications.

Through SBS questionnaire a set of variables have been collected for the National Accounts purposes, namely the breakdown of incomes and expenditures, stocks and intermediate consumption. A high rate of item non-response was registered for the breakdown of intermediate consumption and of stocks by products and services.

The aim of the mission was to analyse the consistency of the variables and to propose a set of imputation rules for the missing values.

As already mentioned in the previous reports the main obstacle for further development of the structural business statistics is the limited human resources. The analysis of the SBS data has been done by one person and the process is done manually.

## 1. General comments

This mission report was prepared within the Twinning Project "Support to Statistics". The mission was to work on improving SBS data. Quality data from SBS are important for National Accounts Division who is planning to use Supply and Use Tables for coming versions of the National Accounts. This mission was a continuation of activity 3.2.1.2.

The concrete objective of the mission was:

• Further analyse the SBS data and apply some imputation methods for the missing valuea

The consultant would like to express their thanks to all officials and individuals met for their kind support and valuable information which were received during the stay in Kosovo, and which highly facilitated the work of the consultant.

The views and observations stated in this report are those of the consultants and do not necessarily correspond to the views of EU, KAS or Statistics Denmark.

## 2. Assessment and results

The expert has given recommendations on the work progress within the duration of the Twinning project taking into account their perception of the capability of absorption within KAS. Primarily due to a small number of staff, the expert recommends a strong coordination of development of the business statistics.

The tasks to be prioritized should be the ones giving the largest benefit. The questionnaire for the SBS was redesigned in order to meet the requirements of the SBS regulations and it was used for collecting the data for reference year 2013. The first priority processing of SBS data.

Based on the redesigned questionnaire, data collected should answer SBS regulation requirements and should provide the basis for the computation of National Accounts.

Reaching a response rate of 51% for the exhaustive part of the SBS sample and less than 50% for the sampled part requested the usage of additional sources of data to be used in order to impute unit and item non-responses. Administrative/fiscal data has been used in order to impute the missing data for main variables. Concerning the breakdown of variables by activity and by categories of goods and services some algorithms were proposed to be used. The algorithms are based on the existing information (collected variables). Due to large non-response rate it has to be mentioned that the quality of the result cannot be in all cases satisfactory. Due to the fact that no historical data or from other sources are available the usage of this information for the computation of Supply and Use Table has to be done under reservation.

Initially,due to large scale of missing data for the intermediate consumption variable and to the lack of personnel it was proposed that the algorithms will be applied for enterprises with 50 employees and more for those enterprises having as main activity in industry and construction and 20+ employees for trade and services. However, since the number of enterprises in trade and services having more than 20 employees was rather high (about 1500)t was suggested that the same threshold (50 employees and more) to be applied as well.

The rules of imputing data are included in the Annex 2.

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The imputation algorithms and rules were part of the training provided by the expert for National Account, SBS and business register staff. Additional two junior staff attended the training session with the purpose to be subsequently involved in the calculation and imputation of the SBS data.

During the mission the main data to be produced to National Account and the way to calculate the variables and the list of variables have been delivered as well. Weighted (grossed up) figures have to be provided by the SBS team while the National Accounts staff will aggregate the data according to the formulas received. The tables to be produced are covered by the Annex 3.

## 3. Conclusions and recommendations

In general, the consultant finds that KAS has a relatively good foundation for business statistics in terms of good administrative registers covering the business community and good relationship and cooperation with the relevant authorities.

The main issues regarding statistics are timeliness, quality and exhaustiveness of the statistics.

Administrative data should be used in the future to verify the consistency of the data collected and to complement the surveyed enterprises data.

It is recommended that an IT tool for data imputation should be developed.

The whole process of data collection and processing has to be revised in order to reduce the time needed to produce SBS data.

Keeping similar variables from one year to another in the questionnaire model (employment, expenditures, income, and stocks) is a key element for having consistent yearly data. KAS was advised to use a simplified questionnaire for micro and small enterprises and to not include the table on intermediary consumption for those enterprise categories.

Insufficient number of staff to deal with SBS is the main obstacle for further development of the structural business statistics. Allocation of an additional person to work on SBS during the validation process would reduce the time and increase the data quality.

Taking into account the current situation of the SBS and BR it is strongly recommended that the SBS and BR staff to participate to a hands-on training in one member state in order to get acquainted with the SBS production system, usage and maintenance of statistical business register.

## Annex 1



EU Twinning Project KS12 IB ST 01 Support to Statistics

#### **Terms of Reference:**

# Component 3:Business StatisticsActivity 3.2.1.4:Improving Quality of SBS

Scheduling:

ToR –ready date:	19 December 2014
Start / end of activity:	26-30 January 2015
Reporting time:	6 February

#### Mandatory result of the component:

	Windutory result of the component.			
Mandatory	Intervention logic	Benchmarks	Sources of	Assumptions
Result	6		information	
Mandatory Result 3.2	Structural Business Statistics (SBS) Reducing of production time and improving quality of SBS	• Mission report describing work done and work further to be completed on questionnaire and sample design	<ul> <li>Twinning Quarterly reports</li> <li>Mission reports</li> </ul>	<ul> <li>Sufficient absorption capacity</li> <li>Access to administrative and survey data</li> <li>Low turn-over of staff involved in implementation</li> <li>Staff works on project related tasks in between missions</li> </ul>

#### Subject / purpose of activity 3.2.1.4:

To consult and work with KAS professionals on SBS. In cooperation with KAS the expert will work on improving SBS data. Quality data from SBS are important for National Accounts Division who are planning to use Supply and Use Tables for coming versions of the National Accounts. This mission is a continuation of activity 3.2.1.2.

#### Expected output of activity 3.2.1.4:

KAS people after this mission have greater understanding of how to improve the SBS to make it useful for National Accounts.

#### **KAS resources:**

Mr. Ismajl Sahiti, Head of Division, <u>ismail.sahiti@rks-gov.net (Component Leader)</u> Mr. HysniElshani, Head of sector, <u>hysni.elshani@rks-gov.net</u> Mr. MuhametKastrati, Manager of database, <u>muhamet.kastrati@rks-gov.net</u>

Ms. ValdeteNavakazi, Senior Officer for STS, valdete.navakazi@rks-gov.net

Ms. LuljetaKrasniqi, Senior Officer for SBS, <u>luljeta.krasniqi@rks-gov.net</u>

Mr. BekimBojku, Senior Officer for energy statistics, <u>bekim.bojku@rks-gov.net</u>

Employees from National Accounts will attend when required

#### KAS Twinning team:

Project Leader Mr. Ilir T. Berisha, Director of Economic Statistics and National Accounts, <u>Ilir.T.Berisha@rks-gov.net</u> RTA Counterpart Ms.Teuta Zyberi, International Relations Officer, <u>teuta.zyberi@rks-gov.net</u>

#### Member state resources:

Ms. Virginia Balea, Senior Consultant, Statistics Denmark, Virginia.balea@insse.ro

#### Twinning ressources:

Mr Per Knudsen, RTA, <u>pkn@dst.dk</u> Ms Nora Zogaj, RTA Assistent, <u>nzogaj@yahoo.com</u>

#### Description of the background for the activity

In the first Twinning mission on Business Statistics, "Overall Assessment of Business Statistics and Prioritization of Actions (3.1.1)" the two Danish experts Peter Ottosen and Søren Netterstrøm states the following about SBS:

The most important issue is to have data ready for National Account at a much earlier stage.

The methods for sampling, imputation and estimation may need to be revised.

A major reason for the late availability of data is that the sample from SBR was delayed. This issue has to be addressed by SBR and some improvement should be obtained for 2013. After collection is completed, data are verified; missing data are obtained from larger units (+200 employees) or imputed. This takes 2 months. The project should look into these matters in order to find ways to further improve the timeliness.

The questionnaire and the methods for estimation should be examined and revised if needed.

A long term development plan for future improvements must be developed.

In the previous mission, also conducted by Virginia Balea, the expert remarked: *The aim of the mission was to analyse the current Structural Business Statistics (SBS) questionnaire and revise it in order to align it to the SBS EU regulation's requirements and to answer National Accounts needs. Several chapters have been introduced to address the demand to produce SBS tables according to the Regulation 295/2008 for industry, construction, trade and services. Additional four chapters have been added in order to cope with National Accounts requests to compute the SUT table based on the data to be collected for 2013 reference year.* 

The second objective covered the issue of sampling design for the 2014 SBS survey. A document on how to design the sample based on the random approach has been provided. The quality of Business Register has to be improved so that the Business Register can be used in a proper manner as sampling frame for all business surveys.

This mission is a continuation of the activity 3.2.1.2 where the proposed work plan was:

• Data validation: December 2014-January 2015

- Dissemination of (provisional data): December 2014
- Provide NA with provisional data for the reference year 2013: January 2015

#### Activities to be undertaken in preparation for the mission:

All previous mission reports on SBS and National Accounts can be found at www.dst.dk/kosovo

#### The expected activities are:

Workshop with KAS participants on SBS data. Working with tasks from the work plan. Updating the work plan.

#### **Expected output:**

- Mission report according to template
- Detailed plan for further activities to be completed in component 3.2 by the twinning program

#### Annex 1. Program, January 2015

Day	Place	Time	Event
1	KAS	10:00	Introductory remarks to this part of component 3
		10:00 -	Workshop: Reviewing SBS data
		16:00	
-			
2	KAS	09:00-	Workshop: Reviewing SBS data
3	KAS	09:00-	Workshop: Reviewing SBS data
		16:00	
4	KAS	09:00	Workshop: Reviewing SBS data
5	KAS	09:00	Report writing
		10:30	Coffee break
		10:00	Report writing
		12:00	Lunch break
		13:15	Debriefing: Experts, Component Leader and RTA

## Annex 3

Nace Rev2newfinal111 – main activity of the enterprise Weighted data

Pivot table by Nace Rev2newfinal111

Average number of persons employed	PT1	Sum by Nace Rev2newfinal111 of PT1
Number of full time employees	PT2	Sum by Nace Rev2newfinal111 of PT2
Number of part-time		
employees	PT3	Sum by Nace Rev2newfinal111 of PT3
Average number of employees	PT4	Sum by Nace Rev2newfinal111 of PT4
Number of employees for R&D	PT5	Sum by Nace Rev2newfinal111 of PT5
Average number of self-		
employed/unpaid persons	PT6	Sum by Nace Rev2newfinal111 of PT6
Owners and partners working	PT7	Sum by Nace Rev2newfinal111 of PT7
Number of unpaid family		
members	PT8	Sum by Nace Rev2newfinal111 of PT8
Number of hours worked by		
employees	PT9	Sum by Nace Rev2newfinal111 of PT9

#### Pivot table by Nace Rev2newfinal111

Turnover total	A1	Sum by Nace Rev2newfinal111 of A1
Turnover from produced goods	A2	Sum by Nace Rev2newfinal111 of A2
Turnover from selling merchandises/goods for resale	A3	Sum by Nace Rev2newfinal111 of A3
Turnover from the services provided	A4	Sum by Nace Rev2newfinal111 of A4
Income from sub-contracting	A5	Sum by Nace Rev2newfinal111 of A5
Income from subsidies related to net turnover	A6	Sum by Nace Rev2newfinal111 of A6
Inventories of finished goods and work in progress - credit	A7	Sum by Nace Rev2newfinal111 of A7
Inventories of finished goods and work in progress - debit	A8	Sum by Nace Rev2newfinal111 of A8
Work performed for its own purposes and capitalised	A9	Sum by Nace Rev2newfinal111 of A9
Other operating incomes	A10	Sum by Nace Rev2newfinal111 of A10

## Pivot table by Nace Rev2newfinal111

total expenditures for material and similar	ShTot1	Sum by Nace Rev2newfinal111 of ShTot1
Raw materials and consumables	Sh2	Sum by Nace Rev2newfinal111 of Sh2
Other materials (inventories, animals, packaging etc)	Sh3	Sum by Nace Rev2newfinal111 of Sh3
Other expenses (energy and water, fuel etc)	Sh4	Sum by Nace Rev2newfinal111 of Sh4
Merchandises/goods for resale	Sh5	Sum by Nace Rev2newfinal111 of Sh5
Expenditure on external services	Sh6	Sum by Nace Rev2newfinal111 of Sh6

Payments for agency workers	Sh7	Sum by Nace Rev2newfinal111 of Sh7
Payments to sub-contractors	Sh8	Sum by Nace Rev2newfinal111 of Sh8
Payments for long-term rental and operational leasing of goods	Sh9	Sum by Nace Rev2newfinal111 of Sh9
Expenditure on environmental protection	Sh10	Sum by Nace Rev2newfinal111 of Sh10
Total expenditures for intermediate consumption	Sh11	Sum by Nace Rev2newfinal111 of Sh11
Personnel cost	Sh12	Sum by Nace Rev2newfinal111 of Sh12
Wages and salaries	Sh13	Sum by Nace Rev2newfinal111 of Sh13
Social security costs (health, social insurance, pensions)	Sh14	Sum by Nace Rev2newfinal111 of Sh14
Other taxes, fees and similar payments	Sh15	Sum by Nace Rev2newfinal111 of Sh15
Other operating expenses	Sh16	Sum by Nace Rev2newfinal111 of Sh16

Pivot table by Nace Rev2newfinal111

	Stocks at the beginning of the year		Stocks at the end of the year	
Total	SF1	Sum by Nace Rev2newfinal111 of SF1	SFnd1	Sum by Nace Rev2newfinal111 of SFnd1
Raw materials and consumables, supplies, inventory	SF2	Sum by Nace Rev2newfinal111 of SF2	SFnd2	Sum by Nace Rev2newfinal111 of SFnd2
Work in progress and unfinished	SF3	Sum by Nace Rev2newfinal111 of SF3	SFnd3	Sum by Nace Rev2newfinal111 of SFnd3
Finished goods	SF4	Sum by Nace Rev2newfinal111 of SF4	SFnd4	Sum by Nace Rev2newfinal111 of SFnd4
Merchandises/goods for resale	SF5	Sum by Nace Rev2newfinal111 of SF5	SFnd5	Sum by Nace Rev2newfinal111 of SFnd5

Pivot table by Nace Rev2newfinal111

Total investment	Sum by Nace Rev2newfinal111 of InvTot1
Intangible Assets	Sum by Nace Rev2newfinal111 of Inv2_1
Concessions, patents, licences and	
trade-marks and similar rights	Sum by Nace Rev2newfinal111 of Inv3_1
Software	Sum by Nace Rev2newfinal111 of Inv4_1
Mineral exploration	Sum by Nace Rev2newfinal111 of Inv5_1
Databases	Sum by Nace Rev2newfinal111 of Inv6_1
Reasearch&Development	Sum by Nace Rev2newfinal111 of Inv7_1
Tangible assets	Sum by Nace Rev2newfinal111 of Inv8_1

Lands	Sum by Nace Rev2newfinal111 of Inv9_1
Structures and existing buildings	Sum by Nace Rev2newfinal111 of Inv10_1
Construction and alteration of	
buildings	Sum by Nace Rev2newfinal111 of Inv11_1
Machinery and equipments	Sum by Nace Rev2newfinal111 of Inv12_1
Other	Sum by Nace Rev2newfinal111 of Inv13_1

## Pivot table by R\_aktiv

	Turnover	Capitalised production	Stocks of finished goods, work in progress		Stocks of merchandises/goods for resale		Total number of persons employed	Total number of employees	Wages and salaries	Investments in tangible goods
Nace Rev.2			at the	at the	at the	at the				
Code			beginning	end of	beginning	end of				
(4			of the	the	of the	the				
digit)			year	year	year	year				
	Sum by	Sum by	Sum by	Sum by	Sum by	Sum by	Sum by	Sum by	Sum by	Sum by
	R_aktiv	R_aktiv of	R_aktiv	R_aktiv	R_aktiv	R_aktiv	R_aktiv	R_aktiv of	R_aktiv	R_aktiv of
	of	R1_2S	of R1_3S	of_4S	of R1_5S	of	of R1_7S	R1_8S	of	R1_10S
R_aktiv	R1_1S	_				R1_6S	_	_	R1_9S	

## Annex 4. Persons met

KAS:

Mr. Ilir T. Berisha, Director of Economic Statistics and National Accounts Mr. Hysni Elshani, Head of sector Mr. Muhamet Kastrati, Manager of database Ms. Luljeta Krasniqi, Senior Officer for SBS

<u>RTA Team:</u> Per Knudsen, RTA Nora Zogaj, RTA Assistant