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Input

- International
- Internal staff
- External users
- Dissemination staff

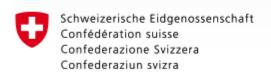


International









Swiss Statistics



Internal staff

- "Reform groups"
 - Users and user contacts
 - Dissemination and communication
 - Social media
- 275 proposals for improvements



External users

- Focus group interview
 - The media / the press
 - Ministeries and organisations
 - Municipalities
 - Education sector
 - Businesses



Dissemination staff

- 1 Director
- 2 Heads of Dissemination Division
- 1 Head of subject division
- 3 staff
- 1 secretary



The long and winding road





Roadmap

2015-2016 Implementations



The strategy

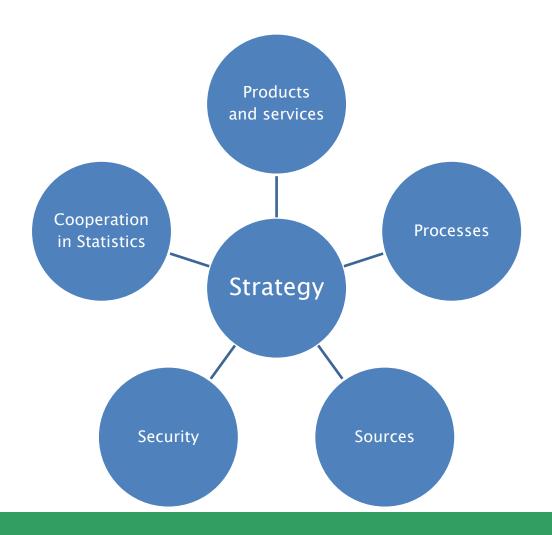
- We deliver knowledge that supports decision making, debates and research
 - Be the preferred source of statistical facts about society
 - Improve quality and analyses to the public debate
 - Involve stronger with users

Find the road that will get us there

"If you don't know where you're going, any road will take you there"

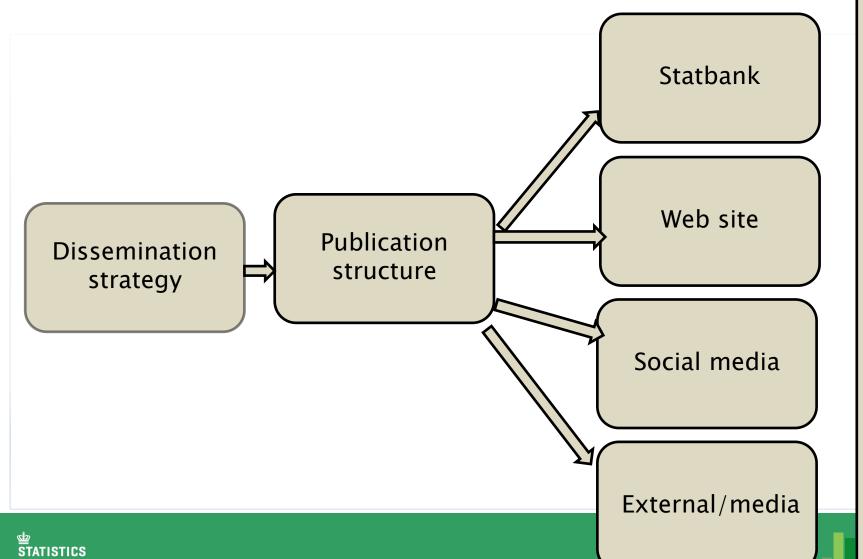
Alice's Adventures in Wonderland

The strategy





Product and services



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Product and services

- We supply the users with the value added statistics
 - Adapting to new or changed user needs
 - Visible in the public debate
 - Making statistics relevant through analyses
 - Intensify contact with the research community
 - The web site is the container of all official statistics



Be the preferred source

- Relevant content
 - Horisontal and vertical
- Quality
- Accessibility
- Timely
- Test product and services against users



User needs reflect the services

A simple view of our user groups



Give me the detailed data, so that I can analyse, re-use and combine it with other data, to help me make decisions.



Tell me an interesting story, so I learn something new.



What's the number! so I can quickly tell others about it.



Is there a good summary? I want to learn more about a subject or geographic area.

Australian Bureau of Statistics



Play a visible role on the public debate

- Analyse
- Visualise
- Timely
- Flexible



Involve with users

- Define (prioritize?) your users
- Learn how users work
- Differentiate product and services according to users' needs
- Listen to the users



Concrete initiatives

- List initiatives to be taken
- Plan for implementation



Preconditions

- Competences
- Infrastructure
- Resources

