

Process Documentation

Component A: Quality Management of Official Statistics

Activity A.7: Integrating the elements for quality management in the ICBS

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Practical implementation

- Standards
 - GSBPM – the model
 - BPMN – the language
- Supporting tools
 - Excel ‘light’ templates - to get started
 - Enterprise Architect templates – the full package
 - Folder structure
 - Examples from the divisions (price statistics and foreign trade)
- Integration supporting units
 - Generic documentation of common work flows
- Integrate GSBPM with other
 - Mapping the two standards SIMS and GSBPM

Practical implementation

- Contracts
 - Divisions
 - Directorates
- Quality audits
 - Standard recommendation
 - GSBPM is used as supporting frame in audits

Training of staff

- Workshop upon request/contact
- 'Local' experts
- Peer-to-peer training/coaching
- Network in economic statistics



Benefits and challenges

- Benefits

- Avoid brain drain
- If you want to change, you need to know what you do
- Common language
- Common perception of processes



- Challenges

- Creating awareness takes time
- Change is always difficult

