

**PROGRAM FOR ACTIVITY A7 - INTEGRATING THE ELEMENTS FOR QUALITY MANAGEMENT IN THE ICBS - GOALS AND VISIONS, ORGANIZATION, AWARENESS WITHIN ICBS, SELF-ASSESSMENT, QUALITY REPORTING AND MONITORING**

**(NB All sessions will take place in the meeting room on the third floor except Sunday morning 09:00 – 11:30 where the meeting will take place in the Management meeting room)**

<b>Day 1 - Sun 03/09 17</b>	<b>Room</b>	<b>Topic</b>
09:00 – 09:30	<i>Management meeting room</i>	<b>BC:</b> Welcome and presentation of participants
09:30 – 10:00	<i>Management meeting room</i>	<b>BC:</b> Expectation from the current activity by the Twinning Team of Component A (Sigalit Mazeh)
10:00 – 11:15  <i>Presentation for the top management</i>	<i>Management meeting room</i>	<p><b>MS:</b> From policy to practical implementation of modernization framework –</p> <p><i>General introduction to the modernization framework of official statistics from UNECE (approx. 15 min)</i></p> <ul style="list-style-type: none"> <li>• Human resources, organizational frameworks and evaluation</li> <li>• Statistical production, methods and information technology</li> <li>• Data collection and data sources</li> <li>• Dissemination and communication</li> <li>• Standards and metadata</li> <li>• Introduction to their website: <a href="https://www.unece.org/stats/mos.html">https://www.unece.org/stats/mos.html</a></li> </ul> <p><i>From policy to practical implementation - Experiences from Statistics Denmark (approx. 45 min)</i></p> <ul style="list-style-type: none"> <li>• Policy and overall framework</li> <li>• Organizational structure</li> <li>• Decision making</li> <li>• Monitoring</li> <li>• Driving forces for commitment</li> <li>• Training of staff</li> <li>• Benefit and challenges</li> </ul> <p><i>Questions from the audience (approx. 15 min)</i></p> <p>(Karin Blix)</p>
11:15 – 11:30		Coffee break
11:30 – 12:15	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC:</b> Vision for quality management in the ICBS: Integrating subject matter processes, statistical methodology and IT architecture (Oz Shimoni and Ari Paltiel)
12:15 – 13:15		Lunch break
13:15 – 14:00	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC:</b> Current status of quality management in the ICBS - Mapping (Batia Attali)
14:00 – 14:15		Coffee break
14:15 – 14:30	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC:</b> Current work plan for implementing SIMS in ICBS (Tom Caplan)
14:30 – 15:00	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC/MS:</b> Summing up day 1. ICBS plans for Modernization Moderator: MS
15:00 – 15:30		Internal daily ICBS summary of lessons learned (in Hebrew)

Day 2 - Mon 04/09 17	Room	Topic
09:00 – 09:45	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>MS: Process documentation</b> <ul style="list-style-type: none"> <li>• Practical implementation and workflow e.g.: <ul style="list-style-type: none"> <li>○ Supporting tools and standards</li> <li>○ How to integrate the work done by different support units e.g. IT, Surveys, Methods, Dissemination etc.?</li> <li>○ How to integrate process documentation with other modernization activities e.g. product documentations?</li> </ul> </li> <li>• Benefit and challenges</li> <li>• Training of staff</li> </ul> <p>(Rasmus Anker Kristiansen and Karin Blix)</p>
09:45 – 10:00		Coffee break
10:00 – 12:00	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC/MS:</b> Definition of goals, use and benefits for the subject unit and building workflow for process documentation  Moderator: MS
12:00 – 13:00		Lunch break
13:00 – 13:45	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>MS: Output documentation</b> <ul style="list-style-type: none"> <li>• Practical implementation and workflow e.g.: <ul style="list-style-type: none"> <li>○ Supporting standards</li> <li>○ At what level are metadata produced, subject structure - is there a one to one relation or is it a many to one relation, or?</li> <li>○ Linkage to the component of the output documentation („Diamond”)</li> </ul> </li> <li>• Internal and external users</li> <li>• Integration with other international standards e.g. SDMX, SDDS+</li> </ul> <p>(Karin Blix and Rasmus Anker Kristiansen)</p>
13:45 – 14:00		Coffee break
14:00 – 16:00	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC/MS:</b> Definition of goals, use and benefits for the subject-matter unit and building workflow for output documentation and goals (Metadata)  Moderator: MS
16:00 – 16:30		Internal daily ICBS summary of lesson learned (in Hebrew)

Day 3 - Tue 05/09 17	Room	Topic
08:30 – 09:00	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>MS:</b> Summing up day 2
09:00 – 09:45	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC:</b> Discussion on conditions for integrating the two types of documentation at subject-matter unit level – documentation of process and documentation of products (output)
09:45 – 10:00		Coffee break
10:00 – 12:00	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC/MS:</b> Drawing an integrated roadmap for quality management in the ICBS – Part 1  The road map need to address goals at the long and short range, and be SMART: <ul style="list-style-type: none"> <li>• Specific</li> <li>• Measurable</li> <li>• Agreed upon</li> <li>• Realistic</li> <li>• Time based</li> </ul> Moderator: MS
12:00 – 13:00		Lunch
13:00 – 14:30	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC/MS:</b> Drawing an integrated roadmap for quality management in the ICBS – Part 2  The road map need to address goals at the long and short range, and be SMART: <ul style="list-style-type: none"> <li>• Specific</li> <li>• Measurable</li> <li>• Agreed upon</li> <li>• Realistic</li> <li>• Time based</li> </ul> Moderator: MS
14:30 – 14:45		Coffee break
14:45 – 15:15	<i>Meeting room at the 3<sup>rd</sup> floor</i>	<b>BC/MS:</b> Debriefing and Activity Conclusions <ul style="list-style-type: none"> <li>• Feedback on the current mission</li> <li>• Upcoming missions</li> </ul>
15:15 – 15:30		Internal ICBS summary of lesson learned (in Hebrew)

Day 4 - Wed 06/09 17	Room	Topic
08:30 – 09:00	<i>Charlottes office</i>	<b>MS:</b> Writing of report <b>BC/MS:</b> Ad-hoc meetings if needed <b>BC/MS:</b> Follow up on activity A6 <b>BC:</b> Next steps at ICBS