Questionnaire Development and Testing – References

Bavdaž, M. (2010). The multidimensional integral business survey response model. Survey Methodology, 36 (1), 81-93.

Boeije, H. and Willis, G. (2013). Cognitive Interviewing Reporting Framework (CIRF): towards the harmonization of cognitive testing reports. Methodology, special issue, Vol 9(3). 104-112.

Brancato, G., Macchia, S., Murgia, M., Signore, M., Simeoni, G., Blanke, K.,

Körner, T., Nimmergut, A., Lima, P., Paulino, R. and Hoffmeyer-Zlotnik, J.

(2006). Handbook of Recommended Practices for Questionnaire Development

and Testing in the European Statistical System. European Commission Grant

Agreement 2004103000002

<http://epp.eurostat.ec.europa.eu/portal/page/portal/research_methodology/documents/Handbook_questionnaire_development_2006.pdf>

Campanelli, P., Nicolaas, G., Jäckle, A., Lynn,P. , Hope,S., Blake,M and Gray,M. (2011/2013). A Classification of Question Characteristics Relevant to Measurement Error and Consequently Important for Mixed Mode Questionnaire Design Presented 11 October 2011 at the Royal Statistical Society, London, UK

Updated 10 November 2013 <http://www.natcenweb.co.uk/genpopweb/documents/other-resources/RSS-Oct-2011-Handout-Recommendations.pdf>

Couper, M. (2008). Designing Effective Web Surveys. Cambridge: Cambridge.

Dillman, D., Smyth, D. and Christian, J. (2009), Internet, Mail and Mixed Mode Surveys. The Tailored Design Method. Wiley, New York.

De Leeuw, E. (2005). To Mix or Not to Mix Data Collection Modes in Surveys. Journal of Official Statistics, Vol. 21, No. 2, 2005, pp. 233–255 Full text document can be downloaded via <http://www.jos.nu/Articles/abstract.asp?article=212233>

Dillman, D., Gertseva, A. and Mahon-Haft, T. (2005).

Achieving Usability in Establishment Surveys Through the Application of Visual Design Principles Journal of Official Statistics, Vol.21, No.2, pp. 183–214. Full text document can be downloaded via: <http://www.jos.nu/Articles/abstract.asp?article=212183>

Eurostat (2011), European statistics code of practice for the national and community statistical authorities. Adopted by the European Statistical System Committee 28th September 2011

 <http://epp.eurostat.ec.europa.eu/cache/ITY_OFFPUB/KS-32-11-955/EN/KS-32-11-955-EN.PDF>

Fowler, F. and Cosenza, C. (2008), Writing effective survey questions. In: De Leeuw, E., Hox, J. and Dillman D. (Eds.), International Handbook of Survey Methodology. Lawrence Erlbaum, New York, pp 136-160.

Giesen, D. (2007). The Response Process Model as a Tool for Evaluating Business Surveys. Proceedings of 3rd International Conference on Establishment Surveys (ICES-III), June 18-21, 2007, Montreal, Quebec, Canada

 <https://209.183.249.180/meetings/ices/2007/proceedings/ICES2007-000056.PDF>

Giesen, D., Meertens, V., Vis-Visschers, R. & Beukenhorst, D. (2010). Methods Series: Theme: Questionnaire development. Statistics Netherlands. <http://www.cbs.nl/NR/rdonlyres/99B7482F-E09E-4D86-90A1-666DC42745BD/0/2012Questionairedevelopmentart.pdf>

Jackle, A., Lynn, P., Campanelli, P., Nicolaas, G., Hope, S., and Nandi, A. (2011). Causes of mode effects on survey measurement. European Survey Research Association conference, 4th, Lausanne, Switzerland, 2011. <http://www.esrc.ac.uk/my-esrc/grants/RES-175-25-0007/outputs/Read/7ab7bc7b-d396-4956-aafd-cbc8c5def8e7>

Krug, S. (2013). Don’t make me think: a common sense approach to web usability, second edition. New Riders Publishing, USA.

Luiten, A. (2013).Improving survey fieldwork with paradata*.* PhD dissertation Utrecht University. Heerlen / The Hague: CBS. <http://www.cbs.nl/NR/rdonlyres/1071A190-B552-4758-94C3-B9E29CD584DE/0/2013x11Luitenpub.pdf>

Martin,E., Hunter Childs, J., DeMaio, T. Hill, J., Reiser,C. Gerber,E., Styles,K and Dillman, D. (2007) Guidelines for Designing Questionnaires for Administration in

Different ModesU.S. Census Bureau, Washington, DC 20233 <http://www.census.gov/srd/mode-guidelines.pdf>

Redline, C. and Dillman, D. (2002). The influence of alternative visual designs on respondents’ performance with branching instructions in self-administered

questionnaires. In: R. Groves, Dillman, D., Eltinge, J., and R. Little (Eds.),

Survey Nonresponse.Wiley, New York.

Snijkers, G. (2002), Cognitive laboratory experiences: on pre-testing computerised

questionnaires and data quality. Thesis: Statistics Netherlands/UU Utrecht. <http://igitur-archive.library.uu.nl/dissertations/2006-1024-200101/>

Snijkers, G., Haraldsen, G., Jones, J. and Willimack, D. (2013). Designing and conducting business surveys. Wiley, New York.

Toepoel, V., Vis, C., Das, M. and Soest, A. van (2009), Design of Web Questionnaires. An information-processing perspective for the effect of response categories. *Sociological Methods & Research* 37*,* 371-392.

Tourangeau, R., Conrad, F. and Couper, M. (2013). The Science of Web Surveys. Oxford University Press, Oxford.

Tourangeau, R., Rips, L.J. and Rasinski, K. (2000), The Psychology of Survey Response. Cambridge University Press, New York.

Vis-Visschers, R. and Meertens, V. (2013). Evaluating the Cognitive Interviewing Reporting Framework (CIRF) by rewriting a Dutch Pre-testing Report of a European Health Questionnaire, in special issues of Methodology vol 9 (3), edited H. Boeije and G. Willis.

Willis, G. (2005), Cognitive interviewing: a tool for improving questionnaire design. Sage Publications, London.