

# EU-ISRAEL TWINNING PROJECT

## Activity D.6

### Measuring and reducing response burden

Jerusalem, 20-23 January 2014





## Mandatory result

### **MR21.**

Guidelines on how to measure and reduce response burden on enterprises

*benchmarked by*

**Guidelines prepared by 6th project quarter**



## Purpose and expected output of D.6

### **Purpose**

- Presentation and discussion on methods on measuring and reducing response burden
- Discussion on how response burden feed into the overall strategy developments of ICBS

### **Expected output**

Mission report with recommendations:

- Measuring response burden
- Reducing response burden
- Input to guidelines on response burden



## Elements on the table

### **1. Strategic objectives and interrelations**

1.1. Interfaces with other components in the twinning project

### **2. Organizational issues**

2.1. Internally in ICBS

2.2. Involvement of external stakeholders

2.3. Communication

### **3. Response burden measurement**

3.1. Measurable/actual burden

3.1.1. Macro-level

3.1.2. Micro-level

3.2. Perceived burden and respondent satisfaction

### **4. Response burden reduction**

4.1. Burden reduction catalogue

4.2. The VIC track

4.3. Re-use of existing information

4.4. Digitalisation of questionnaires / data collection



## Conclusions and recommendations

- Conduct baseline measurement for reference year 2013
- Initiate transition to digitalized data collection
- Define a common and official "Data provider policy" for ICBS
- The internal ICBS "Burden Committee" is the focal point
- Involvement of business community?
- Publish results of burden measurements and reduction initiatives
- Measure burden according to the SCM methodology/principles
- Complementary burden measurement at micro and macro level
- Decide on the level and/or the developments over time
- Measure also perceived burden – for ICBS internal use
- Clarify aims of VIC track, and initiate pilot-project
- Re-use of existing information



# Roadmap 1: Roles and responsibilities

## A. Response burden committee

- Measurable burden
  - Methodology: macro (i.e. Standard Cost Model) and micro approach
  - Compilation
  - Quality assurance
  - Update
- Perceived burden
  - Methodology / development of questionnaire
  - Compilation
  - Identification of initiatives
- Burden reduction initiatives
  - Identify and prioritize possible burden reduction initiatives
  - Provide recommendations for specific reduction initiatives to senior mgt.

## B. Data collection committee

- Digitalization of data collection
- Drafting strategic proposal: basis for decision making in ICBS
- Drafting of a data provider policy
- Roles and aims of the VIC track



## Roadmap 2: Dates and deliverables

### **Before 1 April 2014**

- Decision on the scope of the guidelines
- An annotated agenda for the guidelines
- A note on the needs and considerations regarding web-questionnaires

### **Before 1 October 2014**

- Guidelines presented to ICBS senior management
- Test of electronic questionnaire developed in activity D3 implemented and tools and processes evaluated
- Draft strategic proposal: basis for decision making in ICBS for transition to web-based questionnaires

### **Before 1 November 2014**

- Guidelines on response burden measurement and reductions approved by ICBS senior management
- Strategic proposal for transition to web-based questionnaires adopted by ICBS senior management