# Social Fabric

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# Potential

Around 2010, we noticed a highly interesting technological development

Steve Mann's "wearable computer" and "reality mediator" inventions of the 1970s have evolved into what looks like ordinary eyeglasses.





#### (UCPH 2016 Funding)







# Breadth

We were blown away by the potential

Actively working with scientists from:

- Anthropology
- Applied Math
- Economics
- Computer Science
- Physics (Complex Systems)
- Philosophy (Ethics)
- Psychology (Personality)
- Public Health (Epidemiology, Social Contagion)
- Sociology

And interest from many more

# Results

We have too many findings to share here, but ...

#### **Result 1: Education & Teaching**

OPEN

SCIENTIFIC

REPORTS

SUBJECT AREAS: APPLIED PHYSICS COMPUTATIONAL SCIENCE APPLIED MATHEMATICS

Yves-Alexandre de Montjoye<sup>1</sup>, Arkadiusz Stopczynski<sup>1,2</sup>, Erez Shmueli<sup>1</sup>, Alex Pentland<sup>1</sup> & Sune Lehmann<sup>2,3</sup>

**Collaborative Problem Solving** 

The Strength of the Strongest Ties in

<sup>1</sup>Media Lab, Massachusetts Institute of Technology, <sup>2</sup>Department of Applied Mathematics and Computer Science, Technical University of Denmark, <sup>3</sup>Niels Bohr Institute, University of Copenhagen.

Complex problem solving in science, engineering, and business has become a highly collaborative endeavor. Teams of scientists or engineers collaborate on projects using their social networks to gather new ideas and feedback. Here we bridge the literature on team performance and information networks by studying teams' problem solving abilities as a function of both their within-team networks and their members' extended networks. We show that, while an assigned team's performance is strongly correlated with its networks of expressive and instrumental ties, only the strongest ties in both networks have an effect on performance. Both networks of strong ties explain more of the variance than other factors, such as measured or self-evaluated technical competencies, or the personalities of the team members. In fact, the inclusion of the network of strong ties renders these factors non-significant in the statistical analysis. Our results have consequences for the organization of teams of scientists, engineers, and other knowledge workers tackling today's most complex problems.

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# Why networking doesn't work?

Yves-Alexandre de Montjoye, Arkadiusz Stopczynski, Erez Shmueli, Alex 'Sandy" Pentland, and Sune Lehmann

"Networking," creating social ties in the workplace, generally increases performance. It is common career advice for executives, entrepreneurs, and academics. More companies are investing in common spaces and team building events to support networking.



But networking doesn't seem to improve **performance in competitive environments**. Our experiment at a large western university showed that when faced with a complex problem, the **weak ties of team members did not have any effect** on their performance. Frequency of interactions with the people we'd consider to be acquaintances, and even with those we'd would consider friends, did not help your performance.

#### Result 2: Overlapping data channels

### PLOS ONE

**RESEARCH ARTICLE** 

#### Tracking Human Mobility Using WiFi Signals

#### Piotr Sapiezynski<sup>1</sup>\*, Arkadiusz Stopczynski<sup>1,2</sup>, Radu Gatej<sup>3</sup>, Sune Lehmann<sup>1,4</sup>

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#### Abstract

We study six months of human mobility data, including WiFi and GPS traces recorded with high temporal resolution, and find that time series of WiFi scans contain a strong latent location signal. In fact, due to inherent stability and low entropy of human mobility, it is possible to assign location to WiFi access points based on a very small number of GPS samples and then use these access points as location beacons. Using just one GPS observation per day per person allows us to estimate the location of, and subsequently use, WiFi access points to account for 80% of mobility across a population. These results reveal a great opportunity for using ubiquitous WiFi routers for high-resolution outdoor positioning, but also significant privacy implications of such side-channel location tracking.



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**Citation:** Sapiezynski P, Stopczynski A, Gatej R, Lehmann S (2015) Tracking Human Mobility Using WiFi Signals. PLoS ONE 10(7): e0130824. doi:10.1371/journal.pone.0130824

Academic Editor: Ye Wu, Beijing University of Posts





(b)





### Apps Don't Need GPS Data to Know Where You Are

We're creatures of habit. And for some third-party apps, that means we're easy to find.

LAURA BLISS | 💆 @mslaurabliss | Jul 9, 2015 | 🎔 2 Comments





# Privacy This type of research (and its applications) must be developed in a sustainable way

### Data sharing: What's in it for me?

Public sector: The law - and trust

Google: email, services

Social Fabric: A phone, Quantified Self info, helping research - and control over own data





## Data sharing: What's in it for me?

Public sector: The law - and trust

Google: email, services

Social Fabric: A phone, Quantified Self info, helping research - and control over own data More generally: standard public goods problem

'Researcher protection' / forskerbeskyttelsesordning early warning sign

Scandals don't help



# Who watches the watchmen?

Who studies the data scientists?

Social Fabric: Embedded study of researchers' use and handling of data

### social data science @ UCPH

### scraping, analyzing, visualizing big data AND ethics, privacy

combines social and data science 100+ students The Future

## Sustainable computational governance (SUSTAINGOV)

# SustainGov

Harness information flows from citizens to municipal government via smartphones

Based on what citizens do

Democratic: everyone (with a smartphone) counted Practical: low cost, fast response Comprehensive: many channels at once

# SUSTAINABLE

## Explicit strategy for personal info

not all data needs to be at person level behavioral designs for participation private sector knowledge for public sector solutions

## Randomized trials

living labs to learn about trade-offs and trust

# COMPUTATIONAL

## Digital nervous system

Aggregate personal info from citizens' smart phones in real time - combine with other data sources

service utilization, safety, health, education, ...

Available for citizens and firms

## Governance

# From passive e-government to active e-governance and e-citizenship

Inclusive - high internet/smartphone penetration

Participatory government - data donations

Improved accountability - are problems handled?

# Partners

UCPH/DTU/MIT SiteCore / KL.7 / You Technology Frederiksberg / Lyngby

### Thank you

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