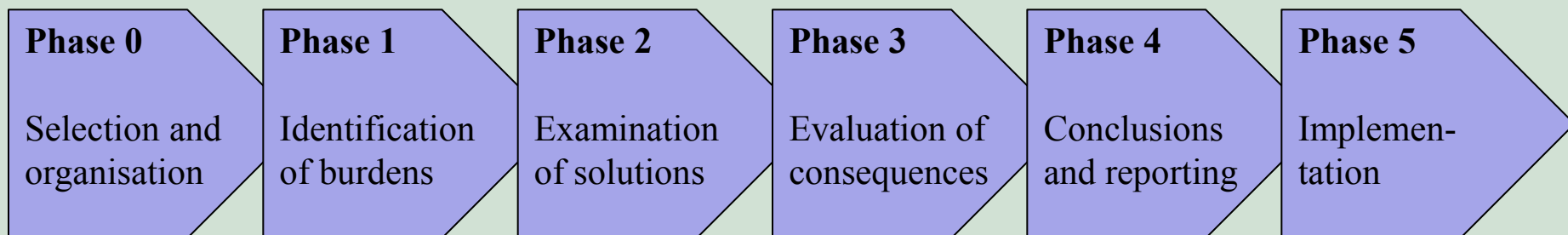


Overview

- Introduction to measurement of response burden
- Establishing a baseline measurement

Phase 0 to 5

- The process of reducing response burden can be divided into 6 steps



Selection and organisation

- Phase 0
 - starts when it is decided to reduce burdens
 - in phase 0, relevant areas for burden reduction are chosen, and the organisation is decided

Identification of burdens

- Phase 1
 - comprises the identification of actual burdens
 - the aim is to identify burdens from existing rules

Examination of solutions

- Phase 2
 - is the phase where different solutions are revealed
 - different approaches to reduce the burdens are considered



Evaluation of consequences

- Phase 3
 - starts when possible solutions are found
 - positive and negative consequences are discussed

Conclusions and reporting

- Phase 4
 - is the conclusion phase, where results are given in reports to the decision-makers
 - some reductions can be carried out as administrative reductions, while others require political decisions

Implementation

- Phase 5
 - comprises the implementation of reduction initiatives
 - changes must be communicated both to the relevant enterprises and to other relevant parties

Response Burden Concepts

- Objective vs. subjective
 - Dependent on the respondent's idea of the usefulness of the statistics
- Maximal vs. minimal concept of burden
 - Minimal – filling out the form
 - Maximal – all acts involved: reading instructions, gathering data, follow-up calls



Response burden

- Response burden depends on:
 - Sample size
 - Mandatory or voluntary
 - Reporting media
 - Information prior to the interview
 - Questionnaire design
 - Reminder procedure
 - Error checking routines
 - Legislation



Measuring the response burden

- Measurement depends on
 - time used to fill in the questionnaire
 - enterprise size (number of employees)
 - kind of activity
- Interview should reveal:
 - working routines
 - difficult and complex areas
- A measurement should be calculated for all surveys

Measuring - formula

- Model (Base measurement)
 - Minutes used x
 - Frequency x
 - Number of yearly reports =
 - Yearly burden in minutes x
 - One man hour price =
 - Administrative burden

